



BYE-LAWS

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National Service Resort & Country Club

Safra Resort

10 Changi Coast Walk

Singapore 499739

Tel : 6542 8288

Fax : 6545 6508

Kranji Sanctuary Golf Course

50 Neo Tiew Lane 3

Singapore 718828

www.nsrcc.com.sg

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PART 1 : GENERAL

1. MANAGEMENT

- a. These Bye-laws should be applied in conjunction with the Club's Constitution. These Bye-laws may only be rescinded, amended or added to by the General Committee. They are binding on all members, their guests, Affiliate members, Day members and visitors to the Club.
- b. All Bye-laws are to be strictly adhered to, and any violation is considered to be prejudicial to the interest of the Club for which appropriate disciplinary action may be taken as provided for in the Club's Constitution.
- c. The Club's General Committee, Sub-committees, General Manager and Managers are authorized to enforce these Bye-laws. The Disciplinary Sub-committee is empowered to take appropriate disciplinary action against those members, guests and visitors who violate the Bye-laws.

2. OPERATING HOURS

Service Areas	Telephone Nos.	Operating Hours
Main Lobby Reception	6542 8288 6543 5725 (facilities booking)	8.00 am - 8.00 pm (Daily)
Membership Centre	6540 8555	9.00 am - 5.30 pm (Mon-Fri) 10.30 am - 2.30 pm (Sat, Sun, Public Holidays)
F & B Outlets		
1. Café Rolling Good Times (Bowling Centre)	–	12.00 pm - 11.00 pm (Mon-Thu) 12.00 pm - 2.00 am (Fri, Sat & eve of Public Holidays) 10.00 am - 11.00 pm (Sun, Public & School Holidays)
2. D' Turret Lounge	6546 5015	5.00 pm -12.00 am (Mon-Thu, Sun) 5.00 pm - 2.00 am (Fri, Sat & eve of Public Holidays)
3. Golfers' Terrace @ Kranji Sanctuary	6898 2640	7.00 am - 8.00 pm (Daily)
4. Poolside Café @ The Promenade	–	9.00 am - 9.00 pm (Daily) (Extendable to 11.00 pm on Fri, Sat & eve of Public Holidays)
5. Resort Garden Restaurant	6546 5012	11.30 am - 3.30 pm (Lunch, daily) 6.30 pm - 10.30 pm (Dinner, daily)
6. The Deck (Golfers' Terrace @ Safra Resort)	6546 5014	7.00 am - 8.00 pm (Daily)
Sports & Social Facilities		
1. Billiards Room	6543 5709	10.00 am - 10.00 pm (Extendable to 11.00 pm upon request)
2. Bungalow Reception	6542 2036 6545 6544 (Fax)	Opening Hours: 9.00 am - 8.00 pm (Daily) Booking Hours: 9.00 am - 7.00 pm (Daily)
3. Fitness Centre	6543 5715	7.00 am - 9.30 pm (Weekdays) 7.00 am - 8.30 pm (Weekends & Public Holidays)
4. Fruit Machine Room	6543 5708	9.30 am - 12.00 am (Mon-Thu) 12.00 pm - 1.00 am (Fri) 9.30 am - 2.00 am (Sat) 9.30 am - 12.00 am (Sun & Public Holidays) 9.30 am - 1.00 am (eve of Public Holidays)
5. Housekeeping Service Point	6543 5705/6	7.00 am - 10.00 pm (Daily)

Note: Details are subject to changes.

2. OPERATING HOURS (Continued)

Service Areas	Telephone Nos.	Operating Hours
6. SAFRA Resort Bowl, Funzone and Karaoke	6545 2059	12.00 pm - 11.00 pm (Mon-Thu) 12.00 pm - 2.00 am (Fri, Sat, eve of Public Holidays) 10.00 am - 11.00 pm (Sun, Public & School Holidays)
7. Squash Court	–	10.00 am - 10.00 pm (Daily)
8. Swimming Pool and Wet Play Area	–	8.00 am - 9.00 pm (Tue, Thu, Sat, Sun) 12.00 pm - 9.00 pm (Mon, Wed, Fri)* <i>* Pool Cleaning Hours: 8.00 am - 12.00 pm</i>
9. Tennis Courts	–	7.00 am - 10.00 pm (Daily)
10. The Playroom	–	10.00 am - 8.00 pm (Daily)
Golf Facilities		
1. Driving Range	6543 1726	7.00 am - 11.00 pm (Tue - Sun) 4.00 pm - 11.00 pm (Mon)
2. Golf Reception	6540 8500 6542 7710/ 6545 6525 (Fax)	Opening Hours: 7.00 am - 5.30 pm Booking Hours: Weekend Golf (following Weekend & Public Holidays) In-Person: 6.00 pm - 7.30 pm (Fri) Internet: 6.00 pm onwards (Fri) Fax & Telephone: 9.30 am - 5.00 pm (Sat onwards) Weekday Golf In Person, Fax & Telephone: 9.30 am - 5.00 pm (Mon - Sun) Internet: 9.30 am onwards from Monday
3. Kranji Sanctuary – Yuji Golf (Pro Shop)	6861 3403	7.00 am - 5.00 pm (Daily)
4. Safra Resort – Golf House (Pro Shop)	6214 1196	7.00 am - 7.00 pm (Tue - Sun) 11.00 am - 7.00 pm (Mon)

Note: Details are subject to changes.

3. MEMBERSHIP CATEGORY

The following are categories of Club membership:

- a.
 - i. Ordinary members
 - ii. Associate members
 - iii. Corporate members
 - iv. Affiliate members
 - v. Day members
- b. Affiliate members shall be entitled to use the Club's facilities as agreed between the Club and the Affiliated body.
- c. Day members must pay the prescribed day membership fee and relevant facility booking fees before they can use the Club's facilities for that day.
- d. Ordinary members or Associate members or Nominee of Corporate members who are leaving the country for a period of six (6) months and above may apply for Absent membership subject to approval by the Club Management.
 - i. Absent members during such period of absence are entitled to use the facilities of the Club for a period not exceeding fourteen (14) continuous days for each year of absence or such other period as the General Committee may from time to time prescribe PROVIDED that the member shall notify the Club in writing of his intention to use the facilities of the Club at least three (3) weeks prior to his intended use.
 - ii. The spouse and children of the Absent members shall not be entitled to use the facilities of the Club during the period of absence, except during the fourteen (14) days period as referred in point (i) above. If the spouse and children use the facilities of the Club during the period the member is placed on the List of Absent Members other than during the fourteen (14) days period referred as in point (i) above, the spouse and children shall be deemed to be Day members of the Club and shall pay such fee as prescribed by the General Committee.

4. SUBSCRIPTIONS

All Corporate members, Ordinary members and Associate members are required to pay monthly subscriptions. Absent members are required to pay 50% of the monthly subscriptions during the period of absence.

Members who are in arrears in their subscription payments are liable to pay admin charges. Disciplinary action may be taken against these members which may take the form of temporary suspension of membership or termination of membership.

5. MEMBERSHIP AUTHENTICATION

- a. Members must show their membership cards when requested to do so by any member of the General Committee and Subcommittee or an authorized employee of the Club.
- b. Members who are unable to show their membership cards, may be refused entry to the Club.
- c. Membership cards are not transferable and must be returned to the Club upon termination of membership. Disciplinary action will be taken against members who misuse their membership privileges such as transferring their membership cards to non-members.
- d. Affiliate members must show both of their affiliation and membership card when requested. Affiliation cards are not transferable.

6. CHANGE OF ADDRESS AND CONTACT NUMBERS

Every member of the Club shall inform the Management of any change of address and contact numbers.

7. GUESTS

- a. Members who are at least 18 years of age are permitted to bring guests to the Club. Members introducing guests must ensure that they observe all rules, regulations and Bye-laws of the Club and specifically those Bye-laws pertaining to guests, hereinafter prescribed.
- b. Members shall be responsible for all costs and charges incurred by their guests and for the conduct and behaviour of their guests at all times.
- c. Guests shall be asked to leave the Club's premises by the General Manager or Divisional Managers if their behaviour and conduct cause annoyance to other members.

8. DOMESTIC HELP

- a. Domestic help or chauffeurs may be brought to the Club by members for the purpose of minding young children, but such persons are restricted to the Swimming Pool area, The Promenade and Restaurant. They shall not be allowed in the Members' Lounge.
- b. Domestic help or chauffeurs are not permitted to use the Club's facilities unless they have paid the prescribed day fee.

9. JUNIOR MEMBERS AND CHILDREN

- a. Minors under the age of 18 years shall not be allowed to enter the Fruit Machine Room or be served alcoholic drinks or sign in guests.
- b. Minors under the age of 18 years shall not be allowed into the Members' Lounge.
- c. Members bringing children to the Club shall ensure that their children behave with proper decorum whilst they are in the Club. If any child should be unruly or cause annoyance to other members or otherwise misbehave, he/she may be asked to leave the Club by the General Manager or Divisional Managers.

10. PROHIBITIONS

- a. Members shall not give any gratuity or money to any employee of the Club unless authorized to by General Committee.
- b. Animals and pets shall not be allowed in the Club's premises or golf courses.
- c. Club towels or toiletries shall not be taken out of the changing rooms.
- d. No food or drinks other than that served by the Club can be brought into any part of the premises, except with special approval of the Club's Resort & Facilities Committee.
- e. No person, other than a member of the committee is to censure any employee of the Club or give direction to the employees of the Club in respect of their duties.
- f. No game or activity including but not limited to playing cards, dice and Chinese dominoes ("pai-gow") regardless of whether there is any monetary exchange, gain or benefit, shall be permitted on all open spaces on the resort's premises subject

otherwise by the bye-laws or the management on such terms and conditions it may implement from time to time. Any member and/or their family and/or guest who engages in such activity or is reasonably suspected or presumed to have done so shall be subjected to the disciplinary proceedings of the resort accordingly.

11. CONDUCT

- a. Any member who breaches any of the Bye-laws shall be liable to be referred to the Disciplinary Committee.
- b. The behaviour of children in the Club and its vicinity is the responsibility of their parents or adults accompanying them. Members are to ensure that children under their charges do not become a nuisance to other members.

12. ATTIRE

- a. Members and their guests and visitors shall be appropriately attired when visiting the Club and using the Club's facilities. The accepted attire is shirt which must have sleeves with pants or shorts. In specific areas of the Club, shorts are not allowed.
- b. Slippers, bare feet and wooden clogs are not allowed in the Club.
- c. Swimming costumes should be confined only to the swimming pool and changing rooms and wet area of The Promenade.
- d. The following dress code will apply for the Golf Course:
 - The appropriate attire for gentlemen is golf shoes, sports socks, tailored shorts, trousers and T-shirt with collar.
 - The appropriate attire for ladies is golf shoes, sports socks, tailored shorts or skirts and blouse or T-shirt with collar.
 - Tank-tops, singlets, jogging shorts and all other forms of attire are not allowed.
 - SAF uniform is not considered an appropriate attire for playing golf.

13. CARPARKS

- a. All members shall display the Club's carpark label on the front windscreen of their cars and shall park their cars properly in the designated areas or as directed. Members are not to park their cars in reserved parking lots.

- b. Cars parked in reserved lots and unauthorized areas or parked in such a manner as to cause obstruction to traffic may be wheel-clamped. The owner shall have to pay a fee for release of the wheel clamp.

14. D'TURRET LOUNGE

- a. Members and their guests and visitors shall be appropriately attired when visiting the lounge. The accepted attire is smart casual. No entry to those in singlets, shorts (except knee-length bermudas), slippers or spiked shoes.
- b. Only admits 18 years old and above.

15. LIABILITIES

- a. The Club shall not be liable for any loss or damage to any article or property brought into the Club's premises and carparks.
- b. The Club shall also not be liable for any injury, damage or loss howsoever suffered or caused to any person whilst in the Club's premises and carparks.
- c. Any member or his spouse, child or guest who breaks or damages any article or property of the Club shall pay for the cost of such damages or its replacement. The amount of such cost shall be assessed by the Resort & Facilities Committee whose decision shall be final.
- d. The Club shall not be held liable for all claims, demands, costs and loss of life.

16. COMPLAINTS AND SUGGESTIONS

Complaints and suggestions shall be made in writing to the General Manager or Managers who shall submit them to the appropriate Sub-committees for consideration.

17. OTHERS

- a. For security reasons, all members, guests and visitors are required to leave the Club premises by 12.15 am except for those staying in the bungalows.
- b. No notices or placards (written or printed) shall be put up in the Club without the prior sanction of the General Manager.
- c. No advertisement for the marketing of commercial products or services may be displayed in the Club's premises without the prior approval of the General Manager.

PART 2 : FACILITIES

1. BILLIARDS

Fees

Fees are chargeable for use of the billiards tables on an hourly basis.

Bookings

- a. Advance bookings of up to a maximum of seven (7) days is permitted for Ordinary, Associate, Corporate and Affiliate members. All bookings may be made by phone or in-person between 9.30 am and 8.00 pm daily. Bookings shall be accepted on a first-come-first-served basis.
- b. A grace period of 10 minutes is allowed for late commencement of play. Booking will be deemed as cancelled if the member fails to use the table after expiry of such period and thus the table will be allocated to others on the waiting list.
- c. No play can commence until the fee is paid at the Main Lobby Reception.
- d. Bookings by Day members will be allowed after payment of the Day Membership charges and booking fees, subject to the availability of the tables.
- e. Bungalow pass holders are permitted to make bookings upon presentation of their valid bungalow pass.

Guests

A member (who shall be at least 18 years of age) may introduce not more than two (2) guests at any one time.

Prohibition

Smoking and eating is prohibited in the Billiards Room. Drinking is allowed only outside the carpeted area in the Billiards Room. Players executing a stroke must have at least one foot on the floor.

Age Restriction

Billiards Room access is permitted only to those who are 16 years old and above. However, children aged 12 to 15 years old are permitted to enter only when accompanied by an adult who shall be responsible for their behaviour and for all damages, if any.

Attire

Dress code shall be smart casual with shirt neatly tucked in. No singlets, shorts (except knee length bermudas), slippers or sandals are allowed in the Billiards Room.

General

- a. The Resort & Facilities Committee may appoint a Billiards Convenor to look after the interests and activities of the billiards and snooker players with the help of co-opted members to form a billiards club.
- b. The Club Management may reserve the table for the purpose of holding tournaments, inter-club matches or for Club functions.
- c. The Club Management and Billiards Convenor are authorized to enforce these Bye-laws and are empowered to warn players of infringement and when deemed necessary, to request the players to leave the room or Club's premises.
- d. Players play at their own risk. The Club shall not be responsible or liable for any injury, damage or loss howsoever suffered or caused in the Club's premises.
- e. Members shall be responsible for all damages, including those by their guests. The costs would be ascertained by the Club.

2. BOWLING

Rates

The following categories of rates apply:

- NSRCC Members
 - Guests
 - Bungalow Pass Holders
 - SAFRA Members
 - Public
- a. The rates are subject to be reviewed and amended by the Club at any time.
 - b. NSRCC Members' rate is applicable to holders of NSRCC membership cards (Ordinary, Associate and Corporate members, including spouse and junior members) and Affiliate members only. Spouse and children who are not members are not entitled to members' rates.

- c. Members can introduce guests to bowl at guests' rate. The privilege to introduce guests applies only to Ordinary members, Associate members, Corporate members, spouse members and junior members. The member must accompany his guests at all times during play.
- d. Holders of valid bungalow passes are entitled to guests' rate. Bungalow pass holders are not permitted to sign in any guests.

Advance Bookings

- a. Both members and non-members can make bookings up to seven (7) days in advance.
- b. Members are allowed to book up to three (3) lanes per membership card during off-peak periods and two (2) lanes per membership card during peak periods. Lane numbers will be allocated upon arrival and adjoining lanes cannot be guaranteed. Non-members can only book one (1) lane per person in advance.
- c. The Club can allocate other bowlers to join any group or any lane during peak periods. The Club can assign up to a maximum of six (6) persons per lane at any time.
- d. One (1) day notice is required for cancellation of advance booking. Otherwise, the booking will be treated as a "no show". Bowlers who have incurred three (3) "no shows" in a 12-month period will be prohibited from making any advance booking for the next six (6) months.
- e. All bowlers must check-in on time. A grace period of 10 minutes from booking time would be given for all bowlers, after which the lane would be released to other bowlers in the queue.

Walk-In Bookings

The Club will allocate lanes on a first-come-first-served basis and can assign up to a maximum of six (6) persons per lane at any time.

Prohibition

- a. Children below five (5) years old shall not be allowed to bowl. Those between five (5) and 12 years old must be supervised by an adult at all times.

- b. The following are prohibited - swimwear, running shorts, singlets, bare feet, wet and sweaty attire.
- c. No other footwear, except proper bowling shoes, can be worn at the approach area. Socks must be worn with house shoes at all times. House shoes may not be worn in the rest room or outside the Bowling Centre.
- d. Bowlers shall not go beyond the foul line demarcation to retrieve the balls stuck in the gutter. Only staff are authorized to assist bowlers. No one shall walk on the lanes.
- e. Food not purchased from the Bowling Centre café is prohibited in the Bowling Centre.
- f. Smoking and gambling are prohibited in the Bowling Centre.
- g. Drinking and eating are prohibited beyond the scoring tables.
- h. Bowlers shall not rectify any machine fault. Malfunction of any bowling equipment must be brought to the attention of the staff of the Bowling Centre.
- i. Practice throws are not permitted. A charge per frame at prevailing rate will be imposed for infringement.

General

- a. A member shall be fully responsible for the conduct and behaviour of the children and guests he brings to the Bowling Centre. He shall be liable to the Club for any damage or injury caused by the child and his guest and shall keep the Club fully indemnified and discharged of any claim, action, or demand arising from the child's or guest's action.
- b. The Club has the right to enforce rules and is empowered to warn and ask bowlers who make a nuisance of themselves and causing disturbance to other bowlers to leave the Bowling Centre and the Club's premises.
- c. The Club Management has the right to reserve bowling lanes for leagues, tournaments or clinics.
- d. The Club reserves the right to close any lane for repairs.
- e. The Club shall not be liable for any mishap, injury, loss or damage incurred by bowlers during or after the game.
- f. The Club reserves the right to amend the Bye-laws when deemed necessary.

Etiquette

- a. Bowlers shall exercise due consideration to others.
- b. Bowlers shall not use anyone else's bowl without permission.
- c. When two (2) bowlers are ready to stand on the approach, the bowler on the left shall give way to the player on the right.
- d. Bowlers shall give way to any player on an adjacent lane who is ready to bowl.

3. FITNESS CENTRE

Fees

The Fitness Centre will be for the use of Ordinary, Associate, Corporate, Affiliate members and bungalow pass holders only. There will be no charge for the use of the Fitness Centre.

Guests

An Ordinary, Associate or Corporate member, who shall be at least 18 years of age, may sign in not more than two (2) guests at any time. Each guest will be charged a nominal entrance fee. Members are required to sign in the registration book and fill in the particulars of the guests using the Fitness Centre.

Attire

- a. Members and guests are required to be in proper attire, in sports outfit when using the Fitness Centre.
- b. Only running shoes or cross trainers may be used in the Fitness Centre.
- c. Shoes shall have non-marking rubber soles. Spiked or leather soled shoe and golf shoes are strictly prohibited.

Prohibition

- a. Drinking, eating or smoking is prohibited in the Fitness Centre.
- b. Only children aged 15 years old and above are allowed into the Fitness Centre.
- c. Children aged 12 to 14 years are allowed entry only if they are supervised by an adult.

General

- a. Members and guests using the Fitness Centre do so at their own risk. The Club shall not be responsible or liable for any injury, damage or loss howsoever suffered or caused in the Club's premises.
- b. The Resort & Facilities Committee may appoint a Fitness Centre Captain to look after the interest of the members with the help of co-opted members to form a fitness club.
- c. The Club Management may reserve the Fitness Centre for purposes of holding Club events.
- d. The Club Management, Fitness Instructor and Fitness Centre Captain are authorized to enforce these Bye-laws and are empowered to warn users of infringement and when deemed necessary, to request users to leave the Fitness Centre or Club's premises.

4. FRUIT MACHINE

Entry

Only Ordinary, Associate and Corporate members are allowed to enter the Fruit Machine Room with the proof of membership and identity cards. Persons under the age of 18 years are strictly prohibited.

Guests

Members (who shall be at least 18 years of age) are allowed to sign in up to two (2) guests only. The member is required to sign in their guests' names in the guest book at the Security Counter. The Club reserves the right to amend the number of guests allowed depending on peak or off-peak periods.

Bonus

The Club Management reserves the right to limit the amount of on-the-spot cash bonus payment. The balance of the bonus would be paid the next working day.

Attire

Dress code should be smart casual. No singlets, shorts (except Bermudas) or slippers are allowed in the Fruit Machine Room.

General

- a. Upon hearing the announcement for the closing of the day, members and guests are to make arrangements to end their games.
- b. The Club Management will not be responsible for any theft/ loss or injuries sustained by anyone in the Fruit Machine Room.
- c. The Club Management reserves all discretionary rights to refuse admission to any person without assigning any reason.
- d. Smoking is strictly prohibited in the Fruit Machine Room.
- e. Advance reservations of fruit machine is not allowed.
- f. Players are given a grace period of 10 minutes to reserve the machine that they are playing. The Club Management may at its own discretion, allocate the machine to another player once the grace period is over.

5. SQUASH

Fees

Fees are chargeable for use of the court on an hourly basis.

Booking

- a. Advance bookings up to a maximum of seven (7) days are permitted for Ordinary, Associate and Corporate members. All bookings may be made by phone or in-person between 9.30 am and 8.00 pm daily. Bookings shall be accepted on a first-come-first-served basis.
- b. No play can commence until the fee is paid at the Main Lobby Reception.
- c. A grace period of 10 minutes is allowed for late commencement of play. Booking will be deemed as cancelled if the member fails to use the court after expiry of such period and thus the court will be allocated to other bookings. For such “no shows”, the booking fee still applies.
- d. Bookings by Day members will be allowed after payment of the Day Membership charges and booking fees, subject to the availability of court.

Guests

A member (who shall be at least 18 years of age) may introduce not more than two (2) guests at any one time.

Attire

- a. Players shall be attired in T-shirts, shorts and socks which shall be clean and presentable. Tank-tops or singlets are not allowed.
- b. Shoes shall have non-marking rubber soles. Spiked or leather soled shoes are strictly prohibited.

Prohibition

- a. Drinking, eating or smoking is prohibited within the squash court.
- b. Only non-marking balls are permitted to be used.

General

- a. The Resort & Facilities Committee may appoint a Squash Convenor to look after the interests of the squash players with the help of co-opted members to form a squash club.
- b. The Club Management may reserve the court for the purpose of holding tournaments, inter-club matches or for Club functions.
- c. The Club Management and Squash Convenor are authorized to enforce these Bye-laws and are empowered to warn players of infringement and when deemed necessary, to request players to leave the court or Club's premises.
- d. Players play on the Club's court at their own risk. The Club shall not be responsible or liable for any injury, damage or loss howsoever suffered or caused in the Club's premises.

6. SWIMMING

Fees

There is no charge for Ordinary, Associate, Corporate and Affiliate members as well as bungalow pass holders using the pool. Members (who shall be at least 18 years of age) may sign in a maximum of two (2) guests. Day members are allowed to use the pool after having paid the Day Membership charges.

Attire

- a. No person is allowed to swim or sunbathe unless wearing proper swimming attire acceptable to the Club Management.
- b. Footwear is prohibited in the “No Footwear Area” of the pool.
- c. Flippers are not to be worn or taken into the pool.
- d. All flotation devices are prohibited in the adults’ pool. However, kickboards are permitted only under supervision.

Discipline

- a. Swimmers must take a shower and use the foot-bath before entering the pool.
- b. Anyone suffering from open wound infections or contagious diseases shall not use the swimming pool.
- c. No “horseplay” or ball games are allowed in the pool and its surrounding areas.
- d. Smoking, eating or drinking is prohibited in the pool and “No Footwear Area”.
- e. Swimmers are to leave the pool during heavy thunderstorms or when instructed by the Club Management.
- f. No child is allowed in the swimming pool area except in the company of an adult. Any adult bringing a child into the swimming pool area accepts full responsibility for the child’s safety. Domestic help may accompany children to the wadding pool area only. However, children are not to be left in their sole charge.

General

- a. In these Bye-laws, the swimming pool shall include the children’s wadding pool, wet play area and adults’ pool.
- b. The Club Management may reserve the swimming pool for the purpose of holding tournaments, inter-club matches or Club functions.
- c. The Club Management is authorized to enforce these Bye-laws and is empowered to warn users of infringements and where appropriate, to request users to leave the pool or Club’s premises.
- d. Notwithstanding any other Bye-laws, the Club will not be responsible

- i. for any accident whether fatal or otherwise, to members, members' family, guests or their family and Day members.
 - ii. for any personal belongings or other effects of members, members' family, guests or their family and Day members, left in the swimming pool area or in the Club's premises.
- e. Pools will be closed on scheduled days/time for cleaning. The Club Management reserves the right to close the pool for cleaning at any time if the need arises.

7. TENNIS

Fees

Fees are chargeable for use of the court on an hourly basis.

Booking

- a. Advance bookings of up to a maximum of seven (7) days are permitted for Ordinary, Associate and Corporate members. All bookings may be made by phone or in-person between 9.30 am and 8.00 pm daily. Bookings shall be accepted on a first-come-first-served basis.
- b. A grace period of 10 minutes is allowed for late commencement of play. Booking will be deemed as cancelled if the member fails to use the court after expiry of such period and thus the court will be allocated to other bookings. For such "no shows", the booking fee still applies.
- c. No play can commence until the fee is paid at the Main Lobby Reception.
- d. Bookings by Day members will be allowed after payment of the Day Membership charges and booking fees, subject to the availability of courts.

Guests

A member (who shall be at least 18 years of age) may introduce not more than two (2) guests at any one time.

Attire

- a. Players shall be attired in T-shirts, shoes and socks which shall be clean and presentable. Tank-tops or singlets are disallowed.

- b. Shoes shall have non-marking rubber soles. Spiked or leather soled shoes are strictly prohibited.

Prohibition

Drinking, eating or smoking is prohibited within the tennis courts.

General

- a. The Resort & Facilities Committee may appoint a Tennis Convenor to look after the interest and activities of the tennis players with the help of co-opted members to form a tennis club.
- b. The Club Management may reserve the courts for the purpose of holding tournaments, inter-club matches or Club functions.
- c. The Club Management and Tennis Convenor are authorized to enforce these Bye-laws and are empowered to warn players of infringement and when deemed necessary, to request the players to leave the court(s) or Club's premises.
- d. Players play on the Club's courts at their own risk. The Club shall not be responsible or liable for any injury, damage or loss howsoever suffered or caused in the Club's premises.

8. FUNZONE (GAMES ARCADE)

Entry

There is no charge for entry into the Funzone. Tokens for playing of video games can be purchased at the redemption counter. Use of pool and games table are chargeable on a per game basis.

Prohibition

Smoking, eating or drinking is prohibited in the Funzone. Members/guests with swimwear or bare feet are not allowed to enter the Funzone. Players shall not abuse or damage the machines in any way and are liable for all damages caused to equipment during play.

General

The Club Management is authorized to enforce these Bye-laws and is empowered to warn members, guests or visitors of infringement and when deemed necessary, to request them to leave the Funzone or Club's premises.

9. KARAOKE

Fees

Fees are chargeable for all persons aged 12 years old and above based on members' and non-members' rate. Children below 12 years old must be accompanied by an adult at all times.

Bookings

- a. Members can make bookings up to seven (7) days in advance. Non-members can make bookings up to six (6) days in advance.
- b. Members and non-members are allowed to book a maximum of one (1) room only at any time.
- c. A minimum number of people is required per room, depending on the room size:
 - i. Cosy Room - min. 4 people
 - ii. Deluxe Room - min. 6 people
 - iii. Premier Room - min. 8 people
- d. For walk-in bookings, the Club will allocate rooms on a first-come-first-served basis, subject to group size and room availability.
- e. Payment must be made at the Reception before any karaoke session can commence. Refunds will not be entertained once a session has commenced.

Extension

Extension requests are subject to room availability.

Prohibition

- a. Smoking is prohibited at the Karaoke Centre.
- b. Outside food and drinks are prohibited at the Karaoke Centre.
- c. Alcoholic drinks are only allowed to be consumed in the karaoke rooms.
- d. Users shall not abuse or damage the equipment in any way and are liable for all damages caused to equipment during the karaoke session.
- e. Users shall not rectify any equipment fault. Malfunction of any equipment must be brought to the attention of the Karaoke Centre's staff.

General

- a. A member shall be fully responsible for the conduct and behaviour of the children and guests he brings to the Karaoke Centre. He shall be liable to the Club for any damage or injury caused by the child and his guest and shall keep the Club fully indemnified and discharged of any claim, action, or demand arising from the child's or guest's action.
- b. The Club Management is authorized to enforce these Bye-laws and is empowered to ask users who infringe the rules or Bye-laws, or make a nuisance of themselves and causing disturbance to others to leave the Karaoke Centre and the Club's premises.
- c. The Club may reserve the Karaoke Centre for purposes of private functions and holding Club events.
- d. The Club reserves the right to amend the Bye-laws when deemed necessary.

10. THE PLAYROOM (CHILDREN'S PLAYROOM)

- a. Users are to remove their footwear before entry.
- b. Adults are required to supervise their children at all times.
- c. The Club shall not be responsible for any injury to users of The Playroom.
- d. Users may be asked to leave The Playroom if they fail to abide by the Bye-laws, abuse the equipment or if they cause nuisance to other users.

PART 3 : BUNGALOWS

1. BOOKING

- a. Applicants must be 21 years old and above at the time of booking.
- b. Advance booking of up to six (6) months for members or spouse members (five (5) months for non-members) is allowed.
- c. Booking hours are: -
 - i. At the Bungalow Reception: 9.00 am to 7.00 pm daily.
 - ii. Online (Internet) Booking: 24 hours daily.
- d. Reservations can be made through phone, fax or in-person, from 9.00 am to 7.00 pm. Only members can confirm a booking through phone or fax. Reservations by non-members are confirmed only upon full payment and \$100.00 deposit within three (3) days of reservation. Otherwise, the reservation would automatically lapse.
- e. Definitions of various periods:
 - i. OFF-PEAK PERIOD - Monday to Thursday
 - ii. PEAK PERIOD - Friday to Sunday (including eve of public holidays & public holidays)
 - iii. SUPER PEAK - School holidays
- f. Booking must be for a minimum of two (2) nights for all periods. For peak and super-peak periods, booking is restricted to maximum of two (2) bungalows at four (4) nights each. Members who exceed this restriction will pay relevant non-member's rate for subsequent units.

2. RENTAL FEE AND DEPOSIT

- a. Please contact the Bungalow Reception for the latest rates.
- b. Non-members must make full payment (including a \$100.00 deposit) to confirm a booking.
- c. All payment must be made in Singapore currency by cash, NETS or credit card.
- d. For any "no show" on check-in date, full bungalow rental fees will be charged to the member's monthly statement of account. Non-members will not receive refund of rental fees which have been prepaid.

- e. The Club reserves the right to vary the rental and deposit rates at any time it deems fit.

3. AMENDMENT OF BOOKING

- a. Amendment of booking can be made provided adequate notice is given. Minimum notice to be given are as follows:
 - i. At least 14 days before arrival date (for peak/super peak periods);
 - ii. At least seven (7) days before arrival date (for off-peak period).
- b. 10% administrative charge based on the previous booking rate applies for any amendment.
- c. If advice of amendment is not received within the specified time as stated in Clause 3 (a), the amendment shall be treated as last minute cancellation, and shall be subjected to conditions stated under "Cancellations".
- d. Applicants may amend their booking in-person at the Bungalow Reception or by phone between 9.00 am and 7.00 pm daily.
- e. Booking is non-transferable.

4. CANCELLATIONS

- a. Applicants may cancel their bookings in-person at the Bungalow Reception between 9.00 am and 7.00 pm daily or through the phone.
- b. Cancellations are subject to the following Charges and Conditions:

CANCELLATION CHARGES	50% OF BUNGALOW RENTAL FEES	20% OF BUNGALOW RENTAL FEES
PEAK/SUPER PEAK PERIODS	Notice given 14 days or less prior to arrival date.	Notice given more than 14 days prior to arrival date.
OFF-PEAK PERIODS	Notice given seven (7) days or less prior to arrival date.	Notice given more than seven (7) days prior to arrival date.

- c. The Club reserves the right to reject any application and to cancel any booking, and shall not be liable for any damages claimed to arise from the rejection or cancellation.

